



Gemeinsam durch den Winter - Soziales in Krisenzeiten:

Through the winter together – Social welfare services in times of the energy crisis

Personal circumstances	Benefits/ Jurisdiction	Office hours
I have reached the retirement age / I am not fit for gainful employment and my income is too low to cover my basic needs/ I cannot currently pay my energy bills.	<u>Subsistence income</u> FB Soziales Miselohestraße 4, 51379 Leverkusen 0214/ 406-5555 502-Soziale-Leistungen@stadt.leverkusen.de	With appointment only
I am fit for gainful employment and do not have enough income to cover my basic needs/ I cannot currently pay my energy bills.	<u>SGB II-Leistungen/ Bürgergeld Benefits under SGBII</u> Jobcenter Leverkusen Heinrich-von-Stephan-Str. 6a, 51373 Leverkusen 0214/ 8339-475 Jobcenter-Leverkusen@jobcenter-ge.de	Service Center: Mon – Fri 8:00AM-6:00PM For further information: www.jobcenter-agl.de/geld/infos-fuer-neukunden
My income is too low t to cover the rent/ the current payments for my apartment/house .	<u>Wohngeld/ Lastenzuschuss Housing Benefit/Rate Relief</u> FB Soziales Miselohestraße 4, 51379 Leverkusen 0214/ 406-5555 502-Soziale-Leistungen@stadt.leverkusen.de	Use the link below for your online application: www.wohngeldrechner.nrw.de
I earn my own living, but my income is too low to cover my children's basic needs .	<u>Kinderzuschlag /Child Benefit</u> Familienkasse-Nordrhein-Westfalen-West An der Gohrsmühle 25, 51465 Bergisch Gladbach 0800/ 4 5555 30 Familienkasse-Nordrhein-Westfalen-West@arbeitsagentur.de	Mon, Tue,Thu. 8-12:30AM Use the link below for your online application: web.arbeitsagentur.de/kiz/ui/start
I am welfare recipient under the SGB II (SGBII, XII, AsylbLG, Housing Benefits, Child Benefits) and I have not enough money to pay for my child's school needs, such as class outings, school equipment, lunch at	<u>Bildung und Teilhabe/Education and Participation Benefits</u> FB 50 Soziales Miselohestraße 4, 51379 Leverkusen 502-Soziale-Leistungen@stadt.leverkusen.de Case worker responsible are assigned according to the first letter of your surname: (For further information consult the official website of the city of Leverkusen)	By phone: Mon-Thu 8:30AM-3:30PM Fri 8:30AM-12:30PM
I am a single parent and do not receive any child support payments.	<u>Unterhaltsvorschuss/ Child support advance payment</u> Team UV 513 Goetheplatz 1-4, 51379 Leverkusen Case worker responsible are assigned according to the first letter of the surname of your child (For further information consult the official website of the city of Leverkusen)	Mon-Fri 8:30-12:30AM Each first and third Thu 4:00-6:00PM



I am a **student or a trainee** and do not have enough income to cover my basic needs/ I cannot pay my current energy bills.

BAföG/Student Loans

Ausbildungsförderung
Training grants
 Goetheplatz 1-4, 51379 Leverkusen
 0214/ 406-5131 (A - H)
 0214/ 406-5659 (I - N)
 0214/ 406-5132 (O - Z)

By phone:
 Mon-Thu 8:30AM-3:30PM
 Fri 8:30AM-1:30PM
 In person:
 Thu 2:00-4:00PM
 Or by appointment

Note: This is not a final list.

Who can help me if have financial troubles?

Counselling Center	Phone number	Office hours
AWO Debt consulting services Tannenbergstr. 66 51373 Leverkusen	0214/ 6027-456 During the free office hours on Wen. no appointment is necessary	Mon-Fri 9:00AM-4:30PM Thu and Fri 9:00AM-2:00PM Appointment free office hours Wen 10:00AM-12:00AM Appointment free office hours at the Rheindorfer Shop Thu 03:00PM-05:00 PM
Diakonie Schuldnerberatung Social Welfare debt consulting services Pfarrer-Schmitz-Str. 9 51373 Leverkusen	0214/ 3827-31 Consultations by appointment	Mon-Fri 9:00AM-12:00 Phone consultations Tue and Wen 9:00AM-10:00AM
SKM Schuldnerberatung SKM debt consulting services Rat-Deycks-Str. 15-17 51379 Leverkusen	02171/ 399-480 Appointment by phone required	Mon-Fri 9:00AM-1:00PM Mon 2:00PM-5:00PM Thu 2:00PM-5:00PM Appointment free office hours on Thu 10:00AM-12:00AM

Who can help me to find the right contact person?

Counselling center	Phone number	Office hours
ASB Begegnungsstätte Leverkusen ASB Meeting point Kleine Kirchstr. 1-3 51373 Leverkusen	0214/ 2065786 No appointment necessary	
AWO Opladener Laden AWO Opladener Shop Bahnhofstr. 21 51379 Leverkusen	02171/ 7999894 Appointment by phone recommended	Mon-Thu 10:00AM-02:00PM and by appointment
Bürgertelefon "Unterstützung in der Energiekrise" Citizen phone: support during the energy crisis	0214/ 406-5555	Mon-Fri 8:00AM-4:30PM
Caritas Mobile Consulting MOKKA Schulstraße 36 51373 Leverkusen	0214/ 85542814 0176/ 15005124 No appointment needed	At various locations in Alkenrath, Manfort, Opladen und Wiesdorf For exact time and place check the web page: www.caritas-leverkusen.de/soziale-und-berufliche-integration/mobile-beratungsstelle

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JSL Leverkusen in Opladen Job Service Leverkusen/ Opladen Division Gerichtsstr. 8, Büro 001 51379 Leverkusen	02171/ 9474-35 No appointment needed	Mon-Thu 9:00AM-04:00PM Fri 9:00AM-2:00PM
JSL Leverkusen in Wiesdorf Job Service Leverkusen/ Wiesdorf Division Wiesdorfer Platz 34a 51373 Leverkusen	02171/ 9474-35 No appointment needed	Tue and Thu 1:00PM-4:30PM Fri 11:00AM-1:00PM
JSL Leverkusen in Rheindorf Job Service Leverkusen/ Rheindorf Division Netzestr. 10 51371 Leverkusen	02171/ 9474-35 No appointment needed	Mon-Thu 9:00AM-4:00PM Fri 9:00AM-2:00PM
Service-Point Integration At Luminaden-Arcades Wiesdorfer Platz Leverkusen-Wiesdorf	No appointment needed	Mon and Wen 12:30PM-4:30PM Thu 1:00PM-5:00PM
Quartierstreff Wiesdorf District Meet Wiesdorf Breidenbachstr. 5-7 51373 Leverkusen	0214/ 31190120 No appointment needed	Tue 10:30AM-12:00 Thu 4:00PM-5:30PM